

Dickson APAC Achieves ISO 17025 Malaysia Standards Certification

Strengthening Regional Calibration Hub

Kuala Lumpur, Malaysia – April 2025

Dickson Asia-Pacific is proud to announce that its in-house calibration laboratory has achieved ISO 17025 Malaysia Standard certification. This significant milestone marks the successful certification of all Dickson calibration laboratories globally, reaffirming the company's unwavering commitment to precision, compliance, and providing peace of mind for its customers.



Dickson Metrology Lab ISO 17025 /ILAC accreditation

Dickson's calibration services are internationally recognized through mutual recognition arrangements (MRAs) established by the International Laboratory Accreditation Cooperation (ILAC). These MRAs facilitate regional and global acceptance of test and calibration results from accredited laboratories, reducing the need for redundant assessments locally.

Dickson Asia-Pacific a trusted Partner in the region

The certification positions Dickson Asia-Pacific as a trusted regional service hub for businesses operating in highly regulated industries, such as pharmaceuticals, healthcare, biotech and 3PL. These industries demand exceptional accuracy and reliable environmental monitoring to meet strict regulatory standards. With this achievement, Dickson's customers gain access to audit-ready data and calibration services that meet globally recognized benchmarks for accuracy and compliance.

"Achieving ISO 17025 Malaysia Standard certification strengthens our position as a regional service hub. With our in-house calibration lab, we ensure faster, more reliable, and fully compliant calibration services for our customers across Dickson Asia-Pacific,"

Louis Crépin APAC Regional Manager The Dickson Company

Why ISO 17025 / Malaysia Standard Certification Matters

ISO 17025 Malaysia Standard certification is critical for ensuring that calibration processes meet international standards for accuracy and reliability. For industries operating under stringent requirements such as GMP, GDP, and US FDA regulations, even minor deviations in environmental conditions like temperature or humidity can have significant repercussions on product quality. Dickson's certification ensures customers receive reliable, compliant calibration services designed to simplify regulatory inspections and maintain product integrity.



Building a Regional Service Hub

The establishment of Dickson's in-house calibration laboratory transforms environmental monitoring across Asia-Pacific, making compliance simpler and more efficient. Prior to this launch, businesses often had to outsource calibration to overseas providers, leading to extended lead times and higher costs. Now, Dickson's presence in the region offers:

- Reduced lead times: Localized calibration services minimize disruptions and operational delays.
- **Enhanced compliance:** Certified calibrations deliver data that meets regulatory inspection demands.
- Lower costs: Elimination of international outsourcing reduces expenses.
- **Seamless service:** Expertise, faster turnaround, and simplified compliance management enhance the customer experience.





Driving Innovation in Environmental Monitoring

- This achievement reflects Dickson's strategic commitment to providing state-of-the-art environmental monitoring solutions tailored to regional needs. By combining advanced technology, localized expertise, and globally recognized compliance standards, Dickson aims to set new benchmarks for quality, reliability, and accessibility.
- With regulatory expectations continuing to tighten, calibration accuracy and compliance are more critical than ever. Dickson's ISO 17025-certified calibration laboratory ensures businesses remain fully compliant while benefiting from improved efficiency and cost savings. This milestone solidifies Dickson's position as a leader in environmental monitoring and calibration services.

About DICKSON

Dickson is a pioneering leader in environmental monitoring solutions, trusted by over 50,000 customers worldwide. Specializing in the life sciences, healthcare, pharma and other highly regulated industries, we deliver innovative products and services designed for critical temperature, humidity and other physical parameter's management. Our cutting-edge software, advanced data loggers, and expert support enable organizations to ensure compliance, protect vital assets, and optimize operations with confidence.

To learn more about our products and services please visit: www.apac.dicksondata.com